



Dear Valued Customer

Goodall Transport Qld has put in place many policies, procedures and risk management practices to ensure that we meet expected requirements of Chain of responsibility (Cor) amendments and to provide a safe workplace for our staff and other stakeholders.

For those unaware, the aim of Chain of Responsibility, is to ensure everyone in the supply chain shares responsibility for ensuring breaches of the HVNL do not occur. Under Cor Laws if you are named as a party in the chain of responsibility and you exercise or have the capability of exercising control or influence over any transport task, you have a responsibility to ensure HVNL is complied with. The law recognises that multiple parties may be responsible for offences committed by the drivers and operators of heavy vehicles.

Legal liability applies to all parties for their actions or inactions. Substantial penalties for breaches apply.

www.nhvr.gov.au/accreditation-compliance/chain-of-responsibility (for more information)

From 1 October 2018, The Heavy Vehicle National Law was amended to provide that every party in the heavy vehicle transport supply chain has a duty to ensure the safety of their transport activities. This primary duty represents an obligation to eliminate or minimise potential harm or loss by doing all that is reasonably practicable to ensure safety. As a party in the supply chain, the way to do this is to have safety management systems and controls in place such as business practices, training, procedures and review processes that;

- Identify, assess, evaluate and control risk.
- Manage compliance – speed, fatigue, mass, dimensions, loading and vehicle standard requirements through identified best practice.
- Involve regular reporting, including to executives officers.
- Document or record actions taken to manage safety.

We expect all clients, suppliers and other stakeholders involved in our business activities to be aware of their obligations in the Chain of Responsibility and ensure that they conduct their business in a way that complies with Cor Regulations.

Goodall Transport Qld will not tolerate nor support non-compliance with the Heavy Vehicle National Law and The Chain of Responsibility.

As the Consignee/Consignor, your responsibilities include ensuring that;

- Loads do not exceed mass or dimension limits.
- Goods carried on your behalf are able to be appropriately secured.
- Operators carrying freight containers have a valid container weight declaration

- Your delivery requirements do not require or encourage drivers to exceed speed limits, exceed regulated driving hours, fail to meet the minimum rest requirements, drive while impaired by fatigue.

As the Consignee/Consignor, you must ensure that you take reasonable steps to prevent a breach in the Chain of Responsibility. Some practical examples are listed below that may demonstrate that you took reasonable steps to prevent a breach occurring (what is considered reasonable steps will vary with circumstances).

- Carry out training to ensure that all relevant personnel have an understanding of the Chain of Responsibility and are aware of their role in the chain.
- Ensuring you have systems and procedures in place to monitor and maintain your compliance with the Chain of Responsibility.
- Having processes in place to accurately weight and measure all goods to be transported by road.
- Set realistic delivery timelines which make allowances for unexpected delays such as traffic or road works.
- Request information from transport operators and or drivers regarding systems in place to prevent breaches of road transport laws when transporting goods.

Goodall Transport Qld and the Chain of Responsibility

Below is a list including some of the practices and processes that are undertaken by Goodall Transport Qld to ensure that we are taking all reasonable steps and meeting our responsibilities in the Chain;

- Driver and staff training and induction process is carried out to ensure staff are capable and competent to perform their duties safely and in line with all relevant regulations.
- Training is conducted to raise awareness on policies, procedures and obligations under and including the Chain of responsibility – Fatigue Management, Health and Safety, Speed Compliance, Safe work Procedures and Maintenance Management
- Competency checks are carried out on a one of one bases with Goodall Transport qualified Driver Trainer and assessor.
- Employees are provided with access to necessary information, instructions, training to allow them to comply with relevant laws.
- Risk identification, assessment and control systems are implemented through a risk register.
- Regular reviews of our business activities, processes and policies.
- Conducting regulator audits of work schedules including driver work and rest times and driver records to ensure their compliance with all regulations and instructions.
- Safe Journey Plans – planning and allowing for driver rest breaks with consideration for unexpected traffic delays when creating plans.
- Speed and driver fatigue alerts and monitoring.
- All trucks and trailer are fitted with necessary load restraint equipment (fit for purpose) to ensure loads can be secured safely for their journey.
- Load restraint training.
- Communicating with clients and other stakeholders when safety risks are identified.
- Non-conformances, disciplinary action or termination if a breach occurs.

- Ensure all vehicles are sufficiently maintained under NHVAS Accreditation.
- Fostering commercial arrangements which include operating conditions that comply with the law.

Kind regards



LYN GOODALL

DIRECTOR